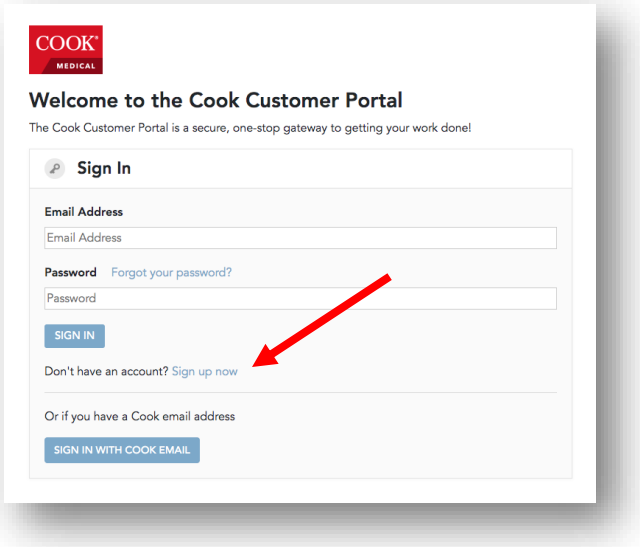
Customer Portal Tutorial

To register for a customer portal account:

Step 1: Go to the sign in screen at https://mycook.cookmedical.com.

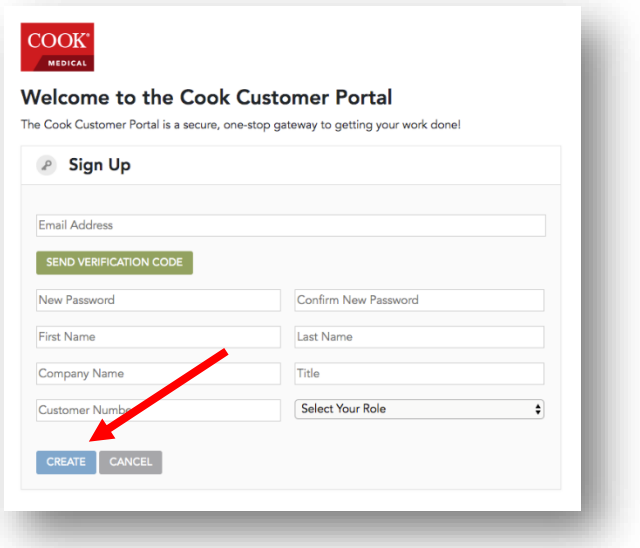
Step 2: Select the Sign up now link at the bottom of the sign in screen.



Step 3: Complete the form.

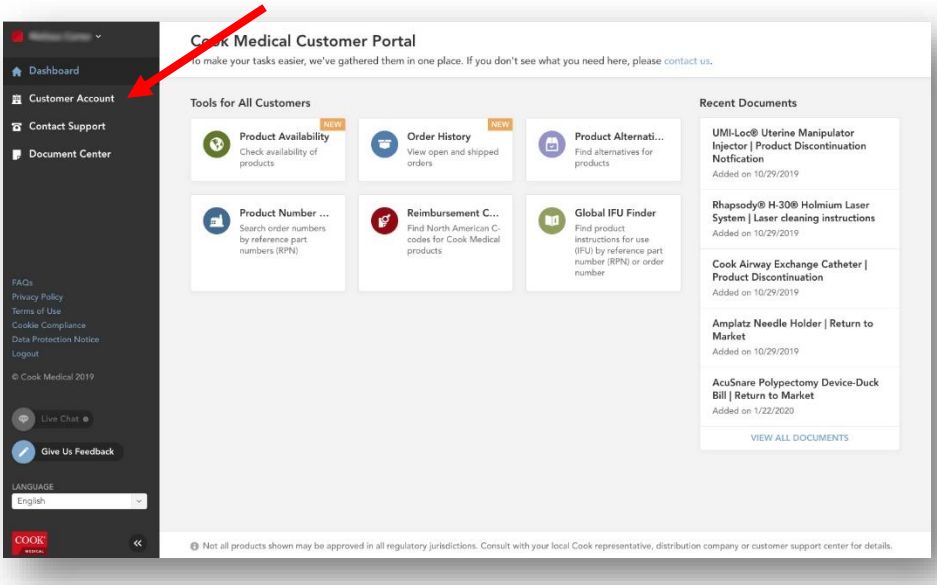
Step 4: Select Create.

You will receive email notification of approval within 2 business days, if not sooner, from Customer Support. Once you have received the email notification, you may sign in to your account at https://mycook.cookmedical.com.

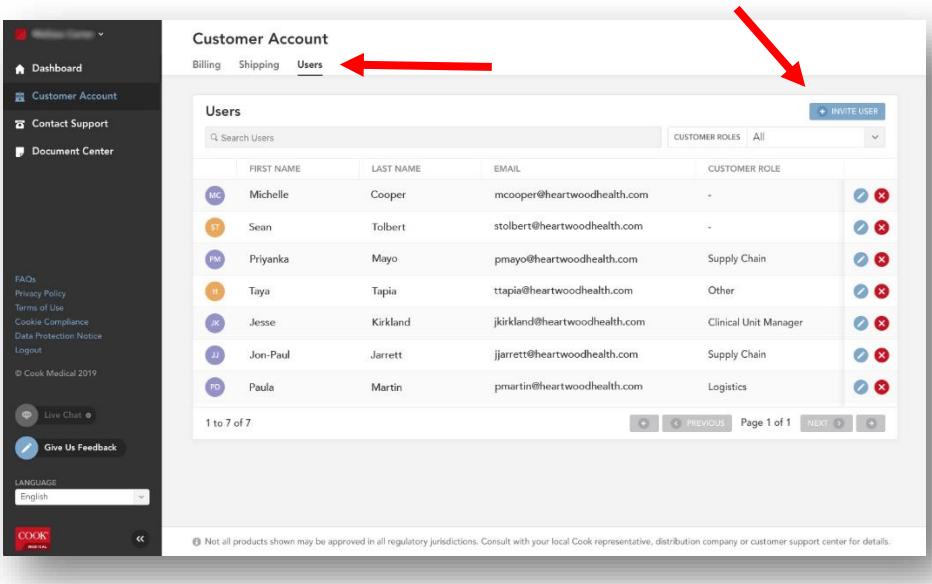


To invite a new user from your company:

Step 1: Select Customer Account from the main menu.



Step 2: Select the Users tab.
Step 3: Select the Invite User button to the top right of the screen.



Step 4: Complete the form and press Submit. Your colleague will receive an email detailing how to sign up for a Customer Portal account.

For all questions about how to use the portal, visit the FAQ.